

March 26, 1999

Dear Customer:

Under the Electric Service Customer Choice and Rate Relief Act of 1997 (Electric Choice Act), beginning this fall you may have the choice to determine who supplies electricity to your business. The Electric Choice Act allows all large non-residential customers, with monthly maximum electrical demand over 4 megawatts, and approximately one-third of other non-residential customers selected by lottery to choose their electricity supplier in October 1999. This letter provides information about how you can register for eligibility for customer choice. Please direct this letter to the energy decision-maker in your organization. The deadline for registration is June 15, 1999.

### **How the System Works Today**

Today, MidAmerican Energy provides all three major components of your electric service.

- ✓ - The electricity your business uses is supplied by MidAmerican Energy and in

- ✓ **Transmission**

and facilities that allow electricity to travel from the generating station to the communities we serve.

- The electricity is then carried through your community by our distribution lines and meters, sending bills, and taking emergency customer calls.

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Starting October 1, 1999, when the Customer Choice period begins, the generation portion of your service may

Beginning in October 1999, you may be eligible to select your electric generation supplier.

- ✓ Any Illinois electric utility  
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Commission (ICC).

- ✓ Continue your existing bundled service with MidAmerican Energy

1. Buy electricity from any Illinois utility
3. Buy electricity from MidAmerican using the Market Value Power Purchase Option (MVPPO), which is a applicable rates.

ICC-approved supplier will be the same as the quality of delivery of power purchased from MidAmerican.

Delivery service will continue to be regulated by the Illinois Commerce Commission and the Federal Energy  
elivery services charges may be

### **Industrial and Commercial Electric Customers Will Soon Choose**

categories in MidAmerican Energy's service territory:

- (A) Non-residential customers with a monthly electrical demand of 4 megawatts or greater at one site will be eligible to choose electric suppliers.
- (B) Commercial customers with multiple sites under common ownership who operate 10 or more sites currently served by MidAmerican Energy Company which total at least 9.5 megawatts of demand will be eligible to choose electric suppliers.
- (C) Other non-residential customers with multiple sites under common ownership currently served by MidAmerican Energy Company may participate in a common ownership lottery. Delivery services will be offered to 33% of the total kilowatt-hour sales of the common ownership group.
- (D) Any remaining non-residential customers not participating in categories (A) through (C) may participate in a separate lottery. This lottery will be conducted by non-residential retail-customer class and selections made until 33% of MidAmerican Energy's kilowatt-hour sales in Illinois are eligible for electric supply choice. An independent public accounting firm will conduct both common ownership and general lotteries.

If you would like the opportunity to exercise your choice of electric suppliers in October 1999, please complete and return the enclosed postcard, stop at our Moline customer office at 716 17<sup>th</sup> Street Monday through Friday between 8:00 am and 5:00 pm or call 1-800-329-6261 Monday through Friday from 7:00 am to 6:00 pm. Registration should be made as soon as possible, and no later than June 15, 1999. For multiple sites under common ownership, please indicate your interest in participating in the common ownership lottery and list the accounts on the return postcard. Common ownership customers are eligible for the common ownership lottery as described above in (C) or the general lottery as described in (D), but not both. The lottery will be held in July 1999. If your business is selected in the lottery, MidAmerican Energy will notify you by mail. If you choose to not return the postcard to participate in the lottery process, you will not be eligible to choose your electric generation supplier until December 31, 2000.

#### **Your Rights and Protections**

The Electric Choice Act provides many rights and protections.

- 1) If your company becomes eligible to choose its electric generation supplier, MidAmerican Energy will provide, with your permission, your name and address to alternative retail electric suppliers and other utilities. Please indicate on the enclosed postcard if you want this information released.
- 2) MidAmerican Energy will not release your phone number, usage or billing information to alternative retail electric suppliers or other utilities unless you expressly authorize the release.
- 3) MidAmerican Energy will promptly investigate complaints concerning services provided. If the complaint cannot be resolved, customers may contact the Consumer Affairs Division of the Illinois Commerce Commission. Customers may write the ICC at 527 East Capitol Avenue, Springfield, IL 62794-9280, or visit the Commission's website at [www.icc.state.il.us](http://www.icc.state.il.us) if they wish to file a complaint or have questions about the eligibility process.

If you have questions concerning how the Electric Choice Act will affect your business, please call our Business Advantage Call Center at 1-800-329-6261 Monday through Friday between 7:00 am and 6:00 pm.

Sincerely,



Ron Stepien  
President

Enclosure